



Andrew Marshall
President and Chief Operating Officer
andy.marshall@asiantigers-thailand.com

Paul Ware
General Manager
paul.ware@asiantigers-thailand.com

Galaya Sompongsakul
Deputy General Manager
galaya.s@asiantigers-thailand.com

Pratumma Chaika
International Relocation Inbound Manager
pratumma.c@asiantigers-thailand.com

Noppawan Cheammarerng
International Relocation Outbound Manager
noppawan.c@asiantigers-thailand.com

ASIAN TIGERS THAILAND

3388/74-75 Sirinrat Building, 21st Floor,
Rama IV Road, Klongton, Klongtoey,
Bangkok 10110 Thailand

Tel : (66-2) 687 7888

Fax : (66-2) 687 7999

Email : inbound@asiantigers-thailand.com
outbound@asiantigers-thailand.com

Website : www.asiantigersgroup.com

Asian Tigers Network of Offices

- Cambodia
- China (Mainland)
 - Hong Kong
 - Macau
- Indonesia
- Japan
- Malaysia
- Myanmar
- Philippines
- Singapore
- South Korea
- Taiwan
-  **Thailand**
- Vietnam





USEFUL INFORMATION / CUSTOMS REGULATIONS

1. a) **Foreigners** possessing a 1 year non-immigrant visa, with a valid 1 year work permit at the time shipment is imported can import one sea and one air shipment of used household goods duty free from country of last residence.
 - b) **Returning Thai residents** having stayed abroad for more than 12 months can ship back one shipment of used household goods duty and tax free.
 - Shipper must have had their Thai passport stamped on departure from Thailand, and arrival at destination, and vice versa. Customer intending to import a shipment to Thailand when they return **MUST NOT** go through immigration by FACE SCAN / AUTO GATE channel – a physical stamp in passport is required.
 - Frequent traveling back and forth may reduce the chances of duty/tax free.
 - Maximum stay for each visit to Thailand not more than 3 months.
 - c) **Foreigners holding a Thai residence visa**, can also import from country of last residence one shipment of used household goods duty/tax free (providing that they have been abroad for more than 12 months). Foreigners holding “**Elite Visa**”, “**ED**” **Education visa**, or other category will not be considered for duty/tax free entry and are subject to duty and tax.
 - d) **Retirees** – do not qualify for any duty/tax free, regardless of having an “O” or “O-A” retirement or guardian visa.
 - e) **Foreigners with LTR (Long-Term Resident Visa) & Smart visa** - if working in Thailand and they have a one year work permit (a digital version or a booklet), then duty and tax free entry can be granted. If they do not have a one year work permit, shipment is subject to import duty/tax.
2. Personal and household effects must be imported no later than six months after the first arrival of the importer in Thailand with a non-immigration ‘B’ stamp in passport to qualify for duty free status.
 3. Shipment can arrive no earlier than one month prior to owner.
 4. One of each type of electrical appliance can be imported duty/tax free. Additional items (the most expensive ones within the shipment) will be subject to duty/tax. Note that, in addition, Customs may consider some items as ‘luxury items’, for example, bikes, musical instruments, sports equipment, carpets, and as such duty and tax may apply on such items, on case by case basis.
 5. Persons under a diplomatic passport, Thai Government recognised aid organisations & Board of Investment (BOI), who are allowed to stay in Thailand for a certain period (usually one – two years) can also import one sea and one air shipment of used household goods duty/tax free.
 6. Shippers without duty free status can still import but are subject to payment of duties and taxes.

7. ADDITIONAL INFORMATION

- a) **Fine Arts / Religious articles i.e. Buddha Items**
Some Asian antiques, especially Buddha items or religious artifacts, require special permits from the Thai Fine Arts Department (when aged more than 60 years). These items will also require permits to re-export.
- b) Due to the very narrow and congested streets in Bangkok it is very difficult to move 40’ containers to shippers’ residences.
- c) While 20’ containers can be delivered to some residences it is advisable to avoid loose-packing the containers. It is recommended to pack all goods into wooden liftvans. This ensures that the goods can be brought directly to the residences without the re-handling of individual items.
- d) To effect customs clearance, Asian Tigers Thailand will need copies of the inventory, ocean bill of lading and the shipper’s original passport.



- e) While the shipper may import more than one shipment he remains subject to the full import duties. Asian Tigers Thailand recommends to contact us first prior to arrival in Thailand.
- f) 2017 Thai Customs released a directive that all Sea shipments exceeding 3,000 kgs net weight, and the whole shipment could be subject to assessment of import duty and tax, irrespective of the importers visa status. For shipments exceeding this weight Original Passports of the entire family members will be required during the Customs clearance process. If the importer does not have accompanying family, it's likely the shipment will be subject to duty and tax. This directive seems to be applied randomly dependent on the Customs officer involved on the day. Our experience is that it is seldom applied, but be aware it is possible.
- g) Once Customs clearance is completed:
If duty and tax has been assessed, immediate payment is required to enable Customs to release the shipment. Pending payment, Port storage and Container Demurrage charges will accrue daily. Asian Tigers requires payment in advance from the shipper, or their employer in Thailand, and will make payment for the duty and tax amount assessed accordingly to Thai Customs. We advise an estimated amount, and re-imburse any difference, once the actual assessment is complete. An official receipt will be issued from

CUSTOMS REQUIRED DOCUMENT

- Original passport and copy Thai I.D. card – for Thai (old passport may also be required) House certificate might be required
- Original passport, visa and work permit - for foreigners

LIST OF PROHIBITED ARTICLES

- Firearms and ammunition
- Short-wave radios
- Pornographic literature
- Ivory or Ivory parts, ie. Piano keys
- Part/s of Buddha Image
- Coral, animal skin, shell, fossil, shisha/ baraku
- Used motor vehicles for non-diplomatic, automobiles, motorcycles and parts of them. Electric motorcycle, moped, bicycle fitted with auxiliary motor (electric bicycle), including sidecars.

RESTRICTED ITEMS

- Buddha Image, toys, baby items, food stuff, bicycle, sport equipment, musical instruments, medical equipment, carpet/rug are subject to duty/tax & may require a special import permit irrespective of visa type.
- Air shipment containing toys, baby items, food stuff, toiletries, detergent, cosmetics etc, often require an import permit be arranged prior to shipment. Recommend to send such items by sea.
- Wine and Spirits: require an Import Permit, which must be obtained prior to shipment. Subject to high duty and tax ++350% – 400%
- Toys, Games, Toiletries, Washing Liquid and Powder , Cosmetics, Medical Items (blood pressure medicine, massage chairs, etc.), Bicycle(s) (39.10%), Exercise Equipment, Sport Equipment, Musical Instrument(s), Golf Set(s), and Luxury Items like Carpets ARE DUTIABLE and will not be considered for duty exemption - especially via airfreight. Some of the above would require special import permit. Customs at the airport is very strict. They are not expecting shipper to send a large used HHG via air and intend to go through the goods more thoroughly during the inspection. We recommend sending most of the electrical goods , baby toys, and golf club via sea shipment if possible.
- Drones – Import Permit is required from National Broadcasting and Telecommunication Commission.
- Foodstuffs: Not recommended in air freight shipments – an Import Permit is required for all foodstuffs , including baby formula.
- Non-Perishable items are OK to import in reasonable amounts in sea freight shipments.
- The import of wild fauna, flora, fish and other aquatic fauna requires permission from the National Park, Wildlife and Plant Conservation Department, the Department of Agriculture, or the Department of Fishery as the case may be.



VEHICLES

For Diplomatic vehicle imports:

- a) As well as make, model & year, we must have engine number & chassis number details before loading at origin port. Without these, clearance will be delayed and extra charges will apply.
- b) Excludes re-registration services

Privately owned vehicles : are not able to be imported

CUSTOMS CLEARANCE – REGULAR HOUSEHOLD GOODS & PERSONAL EFFECTS SHIPMENTS

Sea Freight	:	approx. 5 – 7	working days
Air Freight	:	approx. 5	working days
Auto Shipment	:	approx. 8 – 10	working days (allow approx. 3 – 5 further working days to have import Form 32 issued, and allow registration)

CUSTOMS CLEARANCE – DIPLOMATIC/OFFICIAL SHIPMENT/AIR FREIGHT

Diplomatic shipments normally take 4-6 weeks after arrival to process diplomatic approval paperwork and will incur demurrage charges, please allow approximately:

Sea Freight	:	approx. 5 – 7	working days
Air Freight	:	approx. 5	working days
Auto Shipment	:	approx. 8 – 10	working days

Anticipate demurrage and port charges for diplomatic shipments, which vary according to the shipping and airlines, please allow approximately:

Sea Freight (LCL)	:	USD 8 /cbm /2 weeks
Sea Freight (FCL)	:	USD 250 – 350 /20' container /2 weeks and USD 400 – 500 /40' container /2weeks
Air Freight	:	USD 0.11 /kg /day (Minimum USD 18.00) for airport storage charge
Actual charges per receipt (s)		

Basic documents required for clearance of personal effects:

1. Diplomatic paper (DP1) from shipper's Embassy, organization in Thailand
2. Copy packing inventory list
3. Copy Bill of Lading (BL)

Please ensure you understand carefully all the requirements for importation and advise your client accordingly. If the shipment fails on any of requirements mentioned, it will likely be subject to lengthy delays and increased port handling charges.

Please contact us prior to sending the shipment.



CONSIGNMENT/NOTIFY INSTRUCTIONS

FOR REGULAR HOUSEHOLD GOODS & PERSONAL EFFECTS SHIPMENT

Must be consigned to:

Shipper's full name (exactly as it appears in the passport, including Title (Mr, Mrs, Miss, etc) – **MUST BE ON THE 1ST LINE**
c/o Transpo Movers Ltd. (Head Office) **NOT Asian Tigers Transpo Intl** – **MUST BE ON THE 2ND LINE**

3388/74-75 Sirinrat Building, 21st Floor,
Rama IV Road, Klongton, Klongtoey,
Bangkok 10110 Thailand

1. **Mark:** indicate both on OBL and on liftvan or case : Same as consignee ** See important notice **
2. **Notify: Transpo Movers Ltd. (Head Office) (Tel: 66 2687 7888)**
3. **Description :** Air shipments – “Used Personal Effects” on AWB
Sea shipment – “Used Personal Effects & Household Goods” on BL

For air shipments :

DO NOT MENTION any value of goods on AWB.

DO NOT SEND insurance valued list with AWB.

DO NOT ATTACH packing list with the goods.

4. **Pre-alert:** Advise us vessel details, ETD, ETA as soon as available.
Fax/e-mail us copy ocean bill of lading/air way bill, as soon as available.
5. Failure to follow above instructions may cause serious customs delay and result in higher import fees.

Port of Entry (POE) : Lad Krabang ICD, Bangkok Port (PAT) or Laem Chabang Port

Airport of Entry (AOE) : Suvarnabhumi Bangkok International Airport

FOR DIPLOMATIC / OFFICIAL SHIPMENTS

Diplomatic shipments must be consigned to:

Consignee : Embassy, Organization in Thailand
Full Embassy, Organization address in Thailand
Attn: Shipper's full name as it appears in their passport

Other detail, as above

IMPORTANT NOTICE : As per Thailand Customs Act issued on 17-May-2017

Cargoes from/to Thailand which have “NO MARK – Shipper's name on B/L, and on packages” will be fined by Thai customs not over THB 50,000

w.e.f on 14-Nov-2017 as per The Customs Act B.E. 2560 (2017).

The Fines will be billed back to booker/origin agent.



CONSIGNMENT INSTRUCTION (US EMBASSY)

FOR ITGBL SEA SHIPMENT

- Consignee** : American Embassy
120 Wireless Road, Bangkok, Thailand
Attn: shipper's full name as it appears in their passport
- Description** : Please describe as "Used personal effects and household goods"
- Mark** : indicate both on OBL and on liftvan or case : Same as consignee ** See important notice **
- Notify** : Transpo Movers Ltd. (Head Office)
3388/74-75 Sirinrat Building, 21st Floor, Rama IV Road,
Klongton, Klongtoey, Bangkok 10110 Thailand
Tel: 662 687 7888
- Pre-alert** : Advise us vessel details, ETD, ETA as soon as available.
Fax/e-mail us copy ocean bill of lading, as soon as available.
- Port of Entry (POE)** : Lad Krabang ICD, Bangkok Port (PAT) or Laem Chabang Port

Special Note : Wine & Spirits require special import licensing and should not be included in the shipment. Please contact us before sending the shipment.

FOR ITGBL AUTO SHIPMENT

- Consignee** : American Embassy
120 Wireless Road, Bangkok, Thailand
Attn: shipper's full name as it appears in their passport
- Description** : Please describe as "ONE UNIT USED AUTOMOBILE, CHASSIS NUMBER , ENGINE NUMBER, COLOR, MODEL, YEAR "
- Mark** : Indicate both on OBL and on liftvan or case : Same as consignee ** See important notice **
- Notify** : Transpo Movers Ltd. (Head Office)
3388/74-75 Sirinrat Building, 21st Floor, Rama IV Road,
Klongton, Klongtoey, Bangkok 10110 Thailand
Tel: 662 687 7888
- Pre-alert** : **Auto Shipment:** Advise us vessel details, ETD, ETA as soon as available.
Fax/email us copy ocean bill of lading, as soon as available.
- Port of Entry (POE)** : Lad Krabang ICD, Bangkok Port (PAT) or Laem Chabang Port

Not recommend to load HHG & Automobile in the same container, an additional charge of US\$ 75 (plus 7% VAT) will be made to the booking agent, to cover administration involved in amending D/O etc.

HHG & Automobile have to clear customs separately, and the diplomatic paper (DP1) are not issued at the same time. Some local shipping line agents may pull HHG lift vans out of container, store in one location at their yard, while the automobile, considered as "Dangerous Goods", may be reloaded back in the container before the container is pulled out to a separate yard for storage of dangerous goods. Local shipping line agents will charge for port storage and container demurrage which will become an excessive amount by time the diplomatic paper of the car is available.

Destination services include clearance and delivery of the vehicle, and also include any amendment (if required) to Form 32 (in order to provide Thailand Land Transportation Office both engine and chassis number -- not just one VIN), and includes reregistration of the vehicle.

If you follow above instruction it will help us to clear shipment for client faster and at lower cost on port storage.

IMPORTANT NOTICE : As per Thailand Customs Act issued on 17-May-2017

Cargoes from/to Thailand which have "NO MARK – Shippers' name on B/L, and on packages" will be fined by Thai customs not over THB 50,000

w.e.f on 14-Nov-2017 as per The Customs Act B.E. 2560 (2017).

The Fines will be billed back to booker/origin agent.



CONSIGNMENT INSTRUCTION (US EMBASSY)

FOR ITGBL AIR SHIPMENT

Consignee : American Embassy
120 Wireless Road,
Bangkok, Thailand
Attn : Shipper's full name as it appears in their passport

Description : "Used personal effects"

Notify : Transpo Movers Ltd. (Head Office)
3388/74-75 Sirinrat Building, 21st Floor, Rama IV Road,
Klongton, Klongtoey, Bangkok 10110 Thailand
Tel: 662 687 7888

PLEASE DO NOT PUT " NOTIFY " IN CONSIGNEE FRAME

Note : **Air Shipment**
Do not describe as "Household goods" on AWB
Do not mention any value of goods on AWB
Do not send insurance valued list with AWB
Do not attach packing list with the goods

Pre-alert : Advise us flight details, ETD, ETA, AWB number
Fax/email us copy AWB, packing list as soon as available

Airport of Entry (AOE) : Suvarnabhumi International Airport

Failure to follow above instructions may cause serious customs delay and result in higher import fees.

Any resulting storage/demurrage charges, or additional amendment charges for mis-consigned AWB will be billed back to the agent.

***Special Note** : Wine & Spirits require special import licensing and should not be included in the shipment. Please contact us before sending the shipment.*

IMPORTANT NOTICE : As per Thailand Customs Act issued on 17-May-2017

Cargoes from/to Thailand which have "NO MARK – Shippers' name on B/L, and on packages" will be fined by Thai customs not over THB 50,000

w.e.f on 14-Nov-2017 as per The Customs Act B.E. 2560 (2017).

The Fines will be billed back to booker/origin agent.



DESTINATION RATES EFFECTIVE FROM JANUARY 01, 2024

ORIGIN RATES

Please request for details.

DESTINATION RATES (In US Dollars Per 100 lbs Net Sea, Chargeable Air)

WEIGHT BRACKET (lbs)	AIRSHIPMENT	LCL	FCL
500 – 999	575 (minimum)	855 (minimum)	
1,000 – 1,999	67.00	85.50	
2,000 – 3,999	48.00	55.65	
4,000 – 5,999	43.25	39.15	41.25
6,000 – 7,999		34.00	36.00
8,000 – 9,999			35.00
10,000 – 11,999			33.00
12,000+			31.00

For delivery to Bangkok only - other cities available upon request
 Airport of Entry: BKK (Suvarnabhumi International Airport, Bangkok)
 Port of Entry (Bangkok) : Lad Krabang ICD or Bangkok Port (PAT) or Laem Chabang Port

DENSITY & MINIMUMS

SEA	:	6.5 lbs/cft Net volume if Loose or Gross volume if liftvans
AIR	:	10.4 lbs/cft or airline chargeable weight on AWB, whichever is greater.
Minimum Weight	:	SEA – LCL 1,000 lbs net FCL 4,000 lbs net / 20' FCL 8,000 lbs net / 40'
	:	AIR – 1,000 lbs

CHARGES FOR RELATED AND SPECIAL SERVICES (In US Dollars)

Airport terminal handling charge (airline chargeable weight approx.	US\$ 0.10 per kg.acw (Min. US\$ 38.00)
DTHC & CFS charges on all liftvan shipment (LCL / FCL) approx.	US\$ 55-83/ cbm, charges vary amongst shipping lines or NVOCC, and are not within our control
Sea Freight FCL THC and port charges (20ft cntr)	US\$ 220-240 per cntr
Sea Freight FCL THC and port charges (40ft, 40'HC)	US\$ 310-330 per cntr
C.O.D charges	US\$ 175 per invoice

PLEASE NOTE:

Our Destination rate for **Groupage** shipments into Thailand (whether sent Loose, or in Liftvans, or a mix of Loose and Liftvans) is the same as for LCL, as containers must be unstuffed/stripped at port, and are handled essentially in the same way as an LCL shipment, including trucking back to our warehouse.

Groupage containers always incur DTHC/Port Charges that are higher than single consignee shipments, and dependent on the declaration on the B/L, and on the shipping line utilized.

As a guide, Groupage shipments will incur DTHC/Port charges in the region of:

20'– US\$ 280 - \$360, plus split DO fee \$ 55/client, plus 7% VAT
 40'– US\$ 500 - \$610, plus split DO fee \$ 55/client, plus 7% VAT
 The final charges will be as per receipt.

Please check with us prior to uplift, for consignment instructions



DESTINATION RATES EFFECTIVE FROM JANUARY 01, 2024

SPECIAL ITEMS

Pets	:	Require vaccination certificate valid for 1 year & a valid government health certificate from origin country. An Import Permit is required in advance of arrival (allow 7 working days) Documents in English. There is no Quarantine required.
Pets (as Air Cargo)	:	US\$945 / pet. Subject to Duties.
Pets (as Excess baggage)	:	Owner can clear themselves, our involvement not required. Pick up from airport & delivery within Bangkok (09:00 - 16:30), if required, US\$ 225. Please contact us if outside these hours required.
Automobiles/ Motorcycles	:	US\$1,045.00 per vehicle plus approx.US\$50.00 per cbm CFS charges (Diplomatic Shipment); plus customs clearance. Excludes re-registration service. Privately owned vehicles (motorcycles, electric bicycles) are unable to be imported to Thailand, as at 2019.
Upright Piano handling	:	US\$350.00 Excludes tuning
Grand/ Baby Grand Piano handling	:	US\$725.00 Excludes tuning
Handyman services	:	First 2hrs inclusive for FCL's (Bangkok only), thereafter US\$95.00 service charge and US\$30.00/man/hour
Shuttle service (if required)	:	LCL US\$195.00, FCL 20' US\$250.00, FCL 40' US\$395.00

RATES INCLUDE

- Normal customs clearance
- Delivery to residence with normal access
- Unpacking and placement of furniture
- Disposal of debris
- Return of empty container
- Monday – Saturday service
- Welcome introduction calls/e-mail letters

RATES EXCLUDE

- Special items above
- Destination Terminal Handling and Port charges
- Demurrage or Port Storage
- Consolidators/NVOCC release fee
- Customs duties or taxes / Fines
- Heavy lifting, stair carry, long carry over 150ft, between truck/container and residence, Internal elevator use.
- Split deliveries/second address deliveries
- Shuttle service where containers are unable to park directly outside residence (often)
- Third party services
- Warehouse handling, storage and re-deliveries
- Assembly of new, flat pack furniture
- Re-installation of electrical appliance e.g. ceiling lamp, lights, chandeliers, washer/dryer
- Re-connection of “surround sound”, hifi’s, computers and peripherals
- 7% Value Added Tax (VAT)



DESTINATION RATES EFFECTIVE FROM JANUARY 01, 2024

STORAGE AVAILABLE - (Minimum 1,000 lbs/month at 6.5lbs/cft)	RATE (In US Dollars Per 100 lbs)
Handling in / out, one time: Liftvans / Loose	7.5
Normal Storage - per month or part thereof – Liftvans / Loose	7.5
Air Conditioned Storage – per month or part thereof	23.00

RELOCATION SERVICES

- Home Search
- Orientation
- Settling in
- School Search
- Visa & Immigration
- Departure services
- Records storage

Please contact: joe.virakul@silkrelo.com