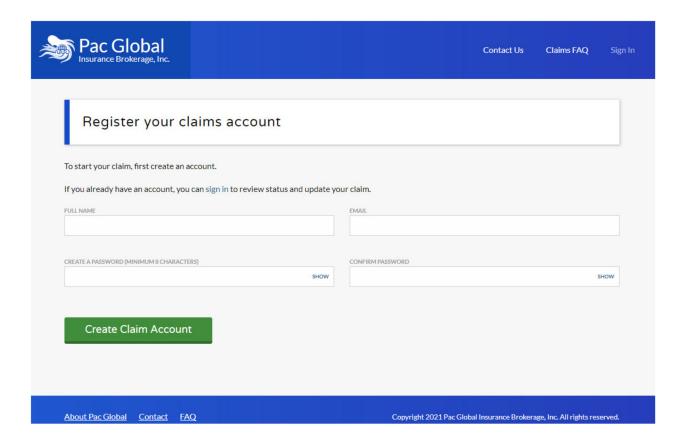
STEP 1:

Transferee will go to https://pacglobalins.com/claimant/users/sign_up to create their login and file their claim on the Octopus Portal.



To sign in, transferee will go to https://pacglobalins.com/claimant/users/sign_in
If the claimant is having difficulties creating an account and/or submitting their claim,
they can contact Pac Global for assistance via phone or email (claims@pacglobalins.com)
instead of their adjuster, allowing their adjuster to focus on completing the claim process.